Member Online Services (MOS)

Did you know?

RSA offers online access to benefit calculators as well as your general account data on our website at <u>www.rsa-al.gov</u>. To set up your Member Online Services (MOS) account, you will need your date of birth, the last 5 of your social security number (SSN), and your RSA-issued PID number (which you can request from the website if you do not know it).

The benefits of creating a MOS account include immediate access to the following:

Active / Inactive Members	Retirees
Service credit history	Monthly benefit information
Account balance	Designated beneficiaries
Designated beneficiaries	• IRS tax withholding information
Annual statements	Income verification letters
Retirement benefit estimate calculator	• 1099-R tax documents
RSA-1 account information	Payment history
• PEEHIP account information (if applicable)	Eligible PEEHIP services

MOS also allows you to update your contact information with RSA, such as mailing and email addresses, and to submit questions and requests directly to RSA staff.

Active and inactive members can use the Retirement Benefit Calculator in MOS to immediately view and print your own retirement estimates at your convenience. You can also calculate benefits for multiple scenarios, such as different retirement dates or using different beneficiaries. While you cannot officially change your beneficiary online (beneficiary changes require a notarized form be submitted to RSA), you can estimate your retirement benefits using different beneficiaries. These estimates can be stored in your MOS account for future reference.

If you have questions or concerns about your personally generated estimates, you should contact an RSA counselor at 877-517-0020.

As required by law, written application for retirement must be submitted not less than 30 days nor more than 90 days prior to the effective date of retirement. Applications for service and disability retirement are available on our website.